



*Prevention & Medical Care  
To Help You Live Better, Longer.*

Dear Patient-

Welcome to Advanced Primary Care Management (APCM). Thank you for enrolling. Your enrollment in this program will help VMG continue to provide added services for our patients.

*A quick review of why Medicare has created Advanced Primary Care Management-APCM:*

- Medicare sees APCM as a way to reimburse advanced practices, like VMG, for the added services that they have available for their patients.
- Medicare understands that providing the services at no cost is not financially viable for practices.
- Medicare believes that increased access and services from your primary care office improves your health, which is why they have chosen to help fund these services.

*Some of the services that Medicare supports via APCM:*

- Triage nurses that help assess your medical concerns and work closely with your primary care provider to support you getting the care you need.
- Portal communication so that you can ask questions/communicate/share information with your health care provider outside of regular office visits.
- Urgent care access outside of normal health center hours.
- After hours-on call services 24/7.
- A personalized care plan from your health care provider describing your medical and preventive needs. These are available on your portal after each visit.
- Coordination with specialists to improve your health
- Close follow up with your care team after hospitalizations or nursing home discharges.
- Specialized team members that help with prior authorizations for durable medical equipment, controlled substances, and medications.

*How does APCM work?*

- Patients enroll in APCM by providing verbal or written consent.
- VMG sends a monthly bill for APCM to your insurance company to help cover the cost of the available services.
- VMG bills Medicare whether or not you are seen that month because APCM is, in part, paying for the infrastructure to have services available when you need them.

*What do you pay?*

This depends on your individualized Medicare plan and whether you have a deductible and have met that deductible for the year.

For most patients it is a small monthly "co-pay" fee of \$0-10

We understand that, for some, the monthly fee will be more and it may not be possible for your personal budget. We respect if you need to unenroll due to cost.

Your enrollment in APCM allows funding for VMG to continue to provide the important services that we believe: help you live better, longer.

Thank you for partnering with us so we can continue to serve your medical needs.

Marguerite Gump MD  
Medical Director