



Understanding Complexity Add-on Code G2211

Like many medical practices, Valley Medical Group bills for a complexity code, G2211.

G2211 is an add-on billing code for an office visit for new or established patient visit. This billing code is not used for wellness visits.

The Center for Medicare and Medicaid Services has created billing code G2211 to be used by primary care and other specialties who “treat a single, serious condition or a complex condition with a consistency and continuity over a long period of time.” It is this continuous relationship between the practitioner and the patient which is what qualifies for the code.

G2211 was created to supplement payment to specialties like primary care where the care we provide is about thinking and relationships and not about procedures. It is designed to pay for the additional work this care entails. Services like triage and patient communication thru the portal, urgent care access, smoking cessation counseling, addiction treatment services, integrated behavioral health, and case management are part of what these charges allow a medical practice like Valley Medical Group to provide.

Depending on your particular insurance, some patients will be responsible for part or all of the charge from billing code G2211. Because the code is an add-on, it is not optional and will be billed when you see your primary care provider for a qualifying office visit.