

**SCHEDULING
APPOINTMENTS**

To schedule an appointment at Valley Medical Group, simply call the main telephone number or the direct telephone number for the location and department you want to visit.

To help assure better access for all of our patients, if you need to cancel an appointment, kindly give us 24 hours notice.

If you are new to Valley Medical Group, our appointment staff can help you select a primary care practitioner best suited to meet your individual needs.

PAYMENT POLICIES

Co-payments and other patient responsible portion of payments are required at time of your visit.

VMG BILLING DEPARTMENT

Available by phone M-F
Toll Free: (866) 431-4077

HEALTH INSURANCE PLANS ACCEPTED

We accept most major traditional health plans and HMOs including Health New England, Tufts, BlueCare 65 (Franklin County residents only), Blue Cross/Blue Shield of Massachusetts, BMC Healthnet, CareNet/North American Administrators, Champus, Commonwealth PPO, Connecticutare, Consolidated Health Plans PPO, Fallon Community HP, Guardian, GIC-Indemnity, Harvard Pilgrim Health, Health Care Value Management (HCVM) PPO, HMC, Atlantic PPO, HMO Blue & Blue Choice, John Hancock, Medex, Medicaid, Medicare, Medicare-Travelers Railroad, Metropolitan Life, Kaiser and Pioneer Health Plan PPO.

Please contact your insurance company to confirm participation with your specific plan as well as benefit information. (Use the Member Services Toll Free Number on your insurance card.)



*Prevention & Medical Care
To Help You Live Better, Longer.*

*Amherst Medical Center
31 Hall Drive
Amherst, MA 01002
(413) 256-8561*

*Easthampton Health Center
179 Northampton St.
Easthampton, MA 01027
(413) 529-9300*

*Greenfield Health Center
329 Conway Street
Greenfield, MA 01301
(413) 774-6301*

*Northampton Health Center
70 Main Street
Florence, MA 01062
(413) 586-8400*

Please visit our website at
www.vmgma.com
for more information about
Valley Medical Group

AMHERST MEDICAL CENTER

31 Hall Drive, Amherst, MA 01002
Main Number: (413) 256-8561

To Schedule an Appointment:

Family Practice/Internal Medicine 256-4326
Eye Care: 256-4444
Behavioral Health: 256-4441
Physical Therapy: 256-4415
Radiology: (appointments only) 256-4444
Valley OptiCare: 256-4409

Hours of Operation:

8:00 a.m. – 6 p.m. (M-F)

Saturday: Amherst Medical Center is closed

Sunday: Amherst Medical Center is closed
(Urgent Care provided at Northampton Health Center on Saturday and Sunday)

Departments/Services Available:

- Family Practice
- Eye Care
- Physical Therapy
- Radiology
- Ultrasound
- Internal Medicine
- Behavioral Health
- Endocrinology
- Mammography
- Intravenous Therapy

- Ambulatory Surgery and Procedure Center
- Full Service Laboratory On Site
- Valley OptiCare [Optical Shop] conveniently located on premises
- Pharmacy conveniently located on site

PRESCRIPTION RENEWALS

If you need to have your prescriptions renewed, please call the following numbers:

Amherst: 413-256-8561
Easthampton: 413-529-9300
Greenfield: 413-774-6301
Northampton: 413-586-8400

GREENFIELD HEALTH CENTER

329 Conway St., Greenfield, MA 01301
Main Number: (413) 774-6301

To Schedule an Appointment or for general Information Call: (413) 774-6301

Hours of Operation:

8:00 a.m.- 6:00 p.m. (M-F)

Saturday Urgent Care: 10:00 a.m.-1:00 p.m.

Sunday: Greenfield Health Center is closed

Departments/Services Available:

- Family Practice
 - Internal Medicine
 - Rheumatology
 - Behavioral Health
 - Radiology
 - Bone Densitometry
 - Eye Care
 - Pediatrics
 - Acupuncture
 - Physical Therapy
 - Ultrasound
 - Intravenous Therapy
- Full Service Laboratory On Site

EASTHAMPTON HEALTH CENTER

179 Northampton Street

Easthampton, MA 01027

Main number: (413) 529-9300

(formerly Valley Family Medicine and Pediatrics)

- Internal Medicine and Pediatric
Hrs. of operation: 8am-7pm (M/Tu)
8am-5pm (W-F)
- Full Service Laboratory On Site
M-F 8am-5pm

Urgent Care provided at Northampton Health Center on Saturday and Sunday)

REFERRALS

If you are referred to a Valley Medical Group health care practitioner, be sure to bring your insurance card, as well as copies of medical records or documents concerning the specific problem for which you are referred.

NORTHAMPTON HEALTH CENTER

70 Main Street, Florence, MA 01062
Main Number: (413) 586-8400

To Schedule an Appointment:

Family Practice: 586-8400
Eye Care: 586-8400
Physical Therapy: 586-8400
Radiology: 586-8400
Behavioral Health: 585-5431
Valley OptiCare: 585-5487

Hours of Operation:

8:00 am - 6:00 pm (M-F)

Saturday Urgent Care 9:00 am - 4:00 pm

Sunday Urgent Care 9:00 am - 12:00pm

Departments/Services Available:

- Family Practice
- Behavioral Health
- Radiology
- Eye Care
- Physical Therapy
- Intravenous Therapy

- Full Service Laboratory On Site
- Valley OptiCare [Optical Shop] conveniently located On Site
- Pharmacy conveniently located on the premises.

IN AN EMERGENCY

If an urgent need occurs after-hours, call the main number for the center, and an operator will contact the on-call physician for you. If it is a matter of life and death, please call 911 or go to your nearest hospital emergency room.